

Direct Debit Request (DDR) Form

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How it works

- 1.) Read the BodyRenovator Direct Debit Service Agreement which comes with this form.
- 2.) Complete all sections 2, 3, 4 and sign and date section 5. (Incomplete forms will be returned).
- 3.) Post this form to the address in section 6.
- 4.) We will send you the first Month DVD and Booklet to try for 21 days.
- 5.) If you send it back to us before the deadline we will not charge you at all (see "termination of agreement").
- 6.) If you do not send it back we will process the payment and send you the rest of the product.

2

Complete your details

Please use **BLUE** or **BLACK** ink only

Title

Last Name

First Name

Postal Address

Country

Post Code

Phone #

Mobile / Cell #

E-mail

3

Select a payment source

Please **TICK** the box of your choice

deduction from my **Credit Card**

Visa Master Card Amex

Name on the card

Card#

Expiry date (MMYY)

Security number*

* Visa / Master Card 3 digits. Amex 4 digits

OR

direct debit from my **Bank Account**

(AUSTRALIAN bank account holders only)

I/We request and authorise J T Holdings (Aust) Pty Limited – User ID: 340926 to arrange, through its own financial institution, to debit funds from my/our nominated account at the financial institution shown below according to the details specified.

Bank / Institution

Branch name

Name/s on account

BSB number (6 digits)

Account number*

* This is NOT your card number, but the account number on your statements

This debit or charge will be made through the Bulk Electronic Clearing System (BECS) from your account held at the financial institution you have nominated above and will be subject to the terms and conditions of the Direct Debit Request Service Agreement.

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Select a payment option

Please **TICK** the box of your choice

FREE trial for 21 days

- 1.) I wish to trial the first DVD and booklet of the **BodyRenovator** system for **21 days***
- 2.) I then wish to make a single payment of **\$199.95** and **receive the rest of the system** (additional 5 DVDs and booklets)

*it is assumed that you receive the goods within 3 business days of posting, or 6 business days for international customers

OR

FREE trial for 21 days & Installments

- 1.) I wish to trial the first DVD and booklet of the **BodyRenovator** system for **21 days***
- 2.) I then wish to make 5 payments of **\$49.95** and **receive the next DVD and booklet** of the **BodyRenovator** system each month.

The first payment will occur immediately after the 21 day trial period. Each subsequent payment will occur on the 1st of the month and DVD posted by the 5th of the month
*it is assumed that you receive the goods within 3 business days of posting, or 6 business days for international customers

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Sign

By signing and/or providing us with a valid instruction in respect to your Direct Debit Request, you have understood and agreed to the terms and conditions governing the debit arrangements between you and JT Holdings (Aust) Pty Limited (trading as "BodyRenovator") as set out in this request and in your Direct Debit Request Service Agreement.

Signed

Signed*

* If there are two signatures required on a joint bank account

Date

6

Post this form to us

**BodyRenovator, P.O.Box 294,
Lane Cove, NSW, 1595, Australia**

Office Use Agent ID WEB001

BodyRenovator Direct Debit Service Agreement

The following is your Direct Debit Service Agreement with J T Holdings (Aust) Pty Limited – ABN 83 106 027 043 trading as “BodyRenovator”. The agreement is designed to explain what your obligations are when undertaking a Direct Debit arrangement with us. It also details what our obligations are to you as your Direct Debit Provider.

We recommend you keep a copy of this agreement in a safe place for future reference. It forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR form.

Definitions:

“account” means the account held at your financial institution from which we are authorised to arrange for funds to be debited.
“agreement” means this Direct Debit Request Service Agreement between us and us.
“banking day” means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.
“debit day” means the day that payment by you to us is due.
“debit payment” means a particular transaction where a debit is made.
“direct debit request” means the Direct Debit Request between us and you.
“us” or “we” means J T Holdings (Aust) Pty Limited, (the Debit User) you have authorised by requesting a Direct Debit Request.
“you” means the customer who has signed or authorised by other means the Direct Debit Request.
“your financial institution” means the financial institution nominated by you on the DDR at which the account is maintained.

Direct Debit Authority:

1. By signing a Direct Debit Request or by providing us with a valid instruction, you have authorised us to arrange for funds to be debited from your account. You should refer to the Direct Debit Request and this agreement for the terms of the arrangement between us and you.
2. We will only arrange for funds to be debited from your account as authorised in the Direct Debit Request. OR We will only arrange for funds to be debited from your account if we have sent to the address nominated by you in the Direct Debit Request, a billing advice which specifies the amount payable by you to us and when it is due.
3. If the debit day falls on a day that is not a banking day, we may direct your financial institution to debit your account on the following banking day. If you are unsure about which day your account has or will be debited you should ask your financial institution.

Your Responsibilities:

1. It is your responsibility to ensure that there are sufficient clear funds available in your account to allow a debit payment to be made in accordance with the Direct Debit Request.
2. If there are insufficient clear funds in your account to meet a debit payment: (a) you may be charged a fee and/or interest by your financial institution; (b) you may also incur fees or charges imposed or incurred by us; and (c) you must arrange for the debit payment to be made by another method or arrange for sufficient clear funds to be in your account by an agreed time so that we can process the debit payment.
3. You should check your account statement to verify that the amounts debited from your account are correct
4. If J T Holdings (Aust) Pty Limited is liable to pay goods and services tax (“GST”) on a supply made in connection with this agreement, then you agree to pay J T Holdings (Aust) Pty Limited on demand an amount equal to the consideration payable for the supply multiplied by the prevailing GST rate.
5. You should check: (a) with your financial institution whether direct debiting is available from your account as direct debiting is not available on all accounts offered by financial institutions. (b) your account details which you have provided to us are correct by checking them against a recent account statement; and (c) with your financial institution before completing the Direct Debit Request if you have any queries about how to complete the Direct Debit Request.

Fees and Payments:

1. Any debit from your account which is rejected due to lack of available, or cleared funds or account closure will incur an additional \$20.00 dishonour fee to be debited from your account during the next payment period.
2. The amounts to be debited from your account and the frequency thereof are as outlined on the DDR form.

Amendments by us:

We may vary any details of this agreement or a Direct Debit Request at any time by giving you at least fourteen (14) days written notice.

Amendments by you:

You may amend the details provided on the DDR form by notifying us in writing: J T Holdings (Aust) Pty Limited, PO Box 294, Lane Cove, NSW, 1595, Australia.

Disputes:

1. If you believe that there has been an error in debiting your account, you should notify us directly on (02) 9211-5068 and confirm that notice in writing with us as soon as possible so that we can resolve your query more quickly. Alternatively you can take it up with your financial institution directly.
2. If we conclude as a result of our investigations that your account has been incorrectly debited we will respond to your query by arranging for your financial institution to adjust your account (including interest and charges) accordingly. We will also notify you in writing of the amount by which your account has been adjusted.
3. If we conclude as a result of our investigations that your account has not been incorrectly debited we will respond to your query by providing you with reasons and any evidence for this finding in writing.

Termination of Agreement:

1. You may not terminate this agreement if you selected “Immediate payment” as the payment option on the DDR form.
2. If you did not select “Immediate payment” as the payment option on the DDR form you may seek to terminate this direct debit request prior to the initial payment by returning the goods sent to you and adhering to the clauses outlined below. Failure to adhere to these clauses will result in the agreement continuing and the goods being returned to you.
 - a. The goods must be returned in an undamaged and unblemished state.
 - b. The goods must be mailed via registered mail (as proof of sending).
 - c. You must write a letter entitled “Termination of Direct Debit Request” containing your name, address, contact number and a request to terminate the direct debit request you lodged with J.T Holdings (Aust) Pty Ltd. This letter is to accompany the returned goods as it instructs us to terminate the agreement with you.
 - d. The goods must be sent to J T Holdings (Aust) Pty Limited, PO Box 294, Lane Cove, NSW, 1595, Australia.
 - e. For Australian customers: the returned goods must arrive before the end of the 24th calendar day after we mailed you the goods.
 - f. For international customers: the returned goods must arrive before the end of the 27th calendar day after we mailed you the goods.

Privacy and confidentiality:

1. We will keep any information (including your account details) in your Direct Debit Request confidential. We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.
2. We will only disclose information that we have about you: (a) to the extent specifically required by law; or (b) for the purposes of this agreement (including disclosing information in connection with any query or claim).

Notification:

1. If you wish to notify us in writing about anything relating to this agreement, you should write to: J T Holdings (Aust) Pty Limited, PO Box 294, Lane Cove, NSW, 1595, Australia.
2. We will notify you by sending a notice either in the ordinary post or via electronic mail (email) to the address you have given us in the Direct Debit Request.
3. Any notice will be deemed to have been received on the third banking day after posting.

Change of Details and Address notification:

1. You understand that for the purposes of this agreement we require that you notify us of any changes to your details you outlined in the DDR form as soon as possible. We cannot be held responsible or liable for any delay, non-delivery or non-fulfilment of obligations as outlined in the DDR form through delay in notification or failure to notify us of changes to your details.
2. To make changes to your details you should send a “Change to Details Request” letter outlining your previous details and your new details to: J T Holdings (Aust) Pty Limited, PO Box 294, Lane Cove, NSW, 1595, Australia.

Limitation of Liability:

1. You understand that you should seek professional medical advice and/or council prior to engaging in any change in lifestyle, diet or exercise intensity.
2. You represent and warrant that you are in good physical condition and suffer no medical conditions and that there is no reason which renders active or passive exercise inappropriate and/or detrimental to your health, safety or comfort. J.T. Holdings (Aust) Pty Limited, its affiliates, contractors and employees cannot be held liable for any injury or loss suffered as a consequence of any information provided.
3. You have sole responsibility for your own decisions and actions with respect to any form of and/or intensity of any exercise undertaken, or any form or quantity of nutritional intake as a result of information provided by J.T. Holdings (Aust) Pty Limited, its affiliates, contractors and employees.
4. You understand that any change in your physical condition and/or medical condition during the course of membership should be monitored by a medical professional in the interest of your own health, safety and comfort.

Contacting Us:

Write to: J T Holdings (Aust) Pty Limited, PO Box 294, Lane Cove, NSW, 1595, Australia. Website: <http://www.BodyRenovator.com>
Email: accounts@bodyrenovator.com

FREE WEIGHT LOSS TRIAL for 21 days*

All the
weight loss
secrets
in one
system

You eat the fat away with
a GENUINE weight loss
system that actually works!

- You eat well all the time
- You're energised all day
- You look great
- You eat your favourite foods regularly!

Sign Up NOW!

If it's not for you, simply send it
back with no further obligation*
You only have fat to lose

BodyRenovator®

* conditions apply